

PORTO PALÁCIO HOTEL

FOR EVERYONE'S SAFETY



1

Follow the DGS recommendations before visit us

2

Don't come to the hotel if suspected to have symptoms

3

Respect the social distance, during your stay

4

Mandatory use of mask in the public areas

5

Check all the safety measures

6

Enjoy your stay

BOOKING

In order to speed up the check-in process on arrival, **provide us with all the necessary information and your contact details when booking** – ID, CC or Passport Number | Expiry date of identification document | Date of Birth.



PUBLIC AREAS



The use of face masks is mandatory.



We recommend that check-in be done by only 1 family/group element.



Respect the safety distance and reduce the use of elevators and service points to a minimum.



We have increased the frequency of cleaning of public areas, in particular contact points such as handles, push buttons or knobs.



Hand sanitizers are available in the main public areas.



Pack with gel masks and gloves are available for sale at reception.



For quick check-out, please make the necessary settlements the day before your departure.

ROOMS

• We have revamped the amenities, comfort and decorations in order to avoid the contamination of our guests.

SPA & HEALTH CLUB

• Massage service available from 10 July.
- Aqua Sensations and Health Club remain closed until new information.

FOOD AND BEVERAGES



TAKE-AWAY and room service are available.



Guests must wear masks upon entering and exiting bars and restaurants.



Tables are set only after customers are seated.



Menus will be available in different formats in order to eliminate handling.



Hands disinfection is mandatory at the entrance.

HUB Gastrobar

07:30 a.m. - 12 a.m.

(Breakfast service, light meals and bar)

Restaurant 19th Floor

Coming soon. A new restaurant, the same view to Oporto city.



BREAKFAST

7:30 a.m. - 10:30 a.m. at HUB Gastrobar

- Book your breakfast schedule at check-in, or the day before. Subject to availability.
- Spacing between tables will be guaranteed

For more information please contact:
T +351 226 086 600 | E geral@portopalaciohotel.pt

